

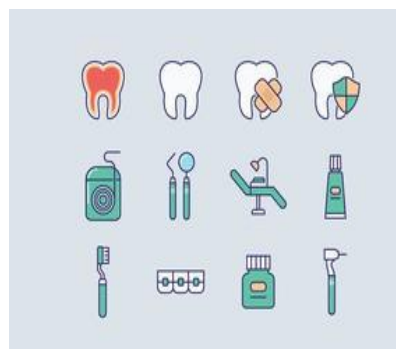
REGENCY HOUSE DENTAL PRACTICE

BEFORE THE APPOINTMENT

1. PLEASE PREPARE PRIOR TO YOUR APPOINTMENT BY BEING HYDRATED AND HAVING ALREADY USED THE TOILET FACILITIES THE PRACTICE TOILET WILL BE LOCKED AND WILL ONLY BE OPENED WHERE ABSOLUTELY NECESSARY
2. PLEASE COME HAVING BRUSHED YOUR TEETH AS WE WILL NOT HAVE FACILITIES AVAILABLE FOR THIS
3. YOU MAY BE ASKED TO COMPLETE A NEW MEDICAL HISTORY AND ASKED QUESTIONS ON YOUR CURRENT HEALTH
4. WE WILL ASK YOU TO PAY FOR YOUR TREATMENT PRIOR TO YOUR APPOINTMENT BY CARD OR BACS

APPOINTMENT DAY

1. PLEASE COME TO YOUR APPOINTMENT ON YOUR OWN (NO FRIENDS OR FAMILY MEMBERS)
2. PLEASE FOLLOW THE DISTANCE MARKERS AND GUIDES WHEN ENTERING
3. PLEASE COME IN TO THE PRACTICE AND WAIT AT THE DESIGNATED AREA AS YOU ENTER
4. IN THE EVENT OF PEOPLE ALREADY WAITING PLEASE HONOUR SOCIAL DISTANCING OF TWO METERS.



IN PRACTICE

1. WHILE WAITING IN THE HALLWAY WE WILL NEED TO TAKE YOUR TEMPERATURE WITH A CONTACTLESS THERMOMETER
2. WE WILL ALSO ASK YOU TO SANITISE YOUR HANDS
3. THERE WILL BE MINIMAL PATIENTS IN THE WAITING ROOM PLEASE FOLLOW THE SIGNS AS TO WHERE TO SIT TO KEEP A SAFE DISTANCE.
4. PLEASE BE AWARE OF SOCIAL DISTANCING ON THE STAIRS AND WAIT UNTIL THEY ARE CLEAR BEFORE PROCEEDING
5. PLEASE NOTE WE HAVE HAD TO REMOVE ALL READING MATERIAL AND DRINKS

IN THE SURGERY

1. ON ENTERING & LEAVING YOU WILL BE ASKED TO SANITISE YOUR HANDS
2. YOU WILL BE ASKED TO SWILL WITH A HYDROGEN PEROXIDE SOLUTION PRIOR TO TREATMENT COMMENSING
3. PLEASE BE AWARE OUR TEAM WILL BE IN EXTRA PPE GEAR
4. ONCE YOUR APPOINTMENT IS COMPLETED PLEASE LEAVE WITHOUT ENTERING RECEPTION A MEMBER OF THE RECEPTION TEAM WILL PHONE YOU TO ADJUST PAYMENTS OR MAKE ANY FOLLOW UP APPOINTMENTS

THANK YOU

